

Rick Conlee

rick.conlee@gmail.com | +1 (518) 2190423 | Clifton Park, NY

EXPERIENCE

Meticulosity Enterprises, Inc.

Apr 2023 – Present

Chief Technology Expert/Consultant

Kelowna, BC, Canada

- Established implementation and execution process of enterprise projects for sales organization which closed \$90K in projects
- Developed a custom Python solution for sales enablement that delegated mixed SaaS sales tools API's to reengage with 20+ sales leads
- Onboarded hosting partnership with HIPAA Vault for hosting Wordpress sites of clients in addiction treatment vertical accounting for a 2x reduction in data breach liability risk
- Executed and administered incident response for 3 customer-related data breaches in 180 days

Atec Group

Mar 2022 – Apr 2023

Engineering Lead

Albany, NY

- Deployed upgraded network infrastructure and increased back-end throughput to 40gbps from 1gbps
- Stimulated in \$500K of private and public deals with new and existing clients
- Accelerated public cloud migration services for SME and enterprise clients
- Reduced data center and infrastructure costs by 60% by streamlining architecture and relocating critical services to cloud based solutions
- Created 2 hours of short-form technical training videos for other engineers
- Automated and unified disparate back office tools with Python and Powershell saving 5 hours a week in manual work

ActionSpec, LLC

Jun 2014 – Mar 2022

CIO At Large

Troy, NY

- Planned, tested, and rolled out 100+ mission-critical LAN/WAN infrastructures for small business and enterprise clients using Zabbix, Secure Shell, Rudder, Docker, Terraform, and ELK Stack for monitoring and analytics
- Administered 10+ subcontractors, developers, and other key personnel for a vast array of projects spanning multiple time zones and 3 continents
- Documented 1000+ client and vendor interactions using professional services automation suite for future analysis, reporting, and invoicing
- Unified, documented, and improved hosting solutions for clients utilizing WordPress and Magento Commerce on the following platforms and services:
 - AWS
 - Rancher
 - Rackspace
 - OVH

Meticulosity

May 2018 – Mar 2020

Chief Information Officer

Georgetown, Grand Cayman

- Directed organizational adoption of DevOps practices away from prior dependence on legacy development, deployment, and management practices
- Shortened agency clients' resource deployment turnaround from an average of 3 days to 1 hour or less using

- in-house automation tooling based on Linux, Docker, and WordPress best practices
- Coached technical team and reduced unintentional downtime by 85% by analyzing previous failures in service and code delivery
- Built infrastructure-as-code using Terraform, Chef, and/or Ansible on Amazon Web Services saving 40 hours each month
- Completed 5 custom Docker image configurations used for customer code employed across provider infrastructures

Inscription.io

Jan 2019 – Dec 2019

Chief Information Officer, Co-Founder

Kelowna, BC

- Architected next generation PaaS platform based on RedHat Upstream Kubernetes Distribution (OKD) accelerating path to market by 50%
- Introduced custom signed Docker images for Apache, Nginx, and PHP-FPM for use with the platform and saving 100GB per month in bandwidth utilization
- Guided customers through the newly developed onboarding process and coordinated interactions with the in-house development team during migrations increasing per-hour profitability by 25%
- Guided CEO through product direction and strategy by providing comprehensive documentation and one-on-one instruction of key technical concepts that make up DevOps for 20+ investor pitch sessions

Albany IT

Aug 2008 – May 2014

Sr. Linux Support Engineer

Albany, NY

- Led 50 website re-platform project from commodity web hosting provider to native cloud infrastructure
- Migrated 300+ servers from Windows Server to Linux using SSH, Shell Scripting, and Webmin
- Led technical implementation of \$1.5M PCI/DSS compliant payment gateway project and subsequent compliance audit
- Managed, secured, and operated front line support for VMWare virtualization environment for partner organization

WiFiFee, LLC

Apr 2007 – May 2008

Technical Support Engineer

Menands, NY

- Operated large WLAN deployments for hospitality, residential, and public safety applications
- Created scripted deployment procedure for Ubiquiti and ValuePoint WAP installations
- Collected networking metrics data for distributed WAN using SNMP and Intermapper at metro scale

EDUCATION

Virtual Learning And Training Center

Microsoft Certified Professional, A+ Certification

Troy, NY

OTHER

- **Technical Skills:** Linux, DevOps, Chef, CFEngine, Ansible, Terraform, IaC, Plesk, Webmin, AWS, Network Security, Cloud Security, CloudFlare, CDN, Shell Scripting, Python Scripting, Jenkins, GitHub, GitLab, Compliance, Documentation, Project Management, PMBOK, Agile, Metrics, Reporting, Analytics, Deployment, Migration, WordPress, Magento, Drupal, OpenShift, OKD, Kubernetes, Docker, LXC/LXD, Virtualbox, VMWare, KVM, Xen, Content Writing, PCI/DSS, GDPR, PHP-FPM, Apache, Nginx, Litespeed, Zabbix, Nagios, SSH, Rudder, OpenStack
- **Certifications & Training:** A+, MCP, MTA (Security Fundamentals) Expert Rating Linux, Rancher Certified Operator

- **Languages:** English (native)